

RESOURCE LIBRARY – HUMAN RESOURCES Staff Assistance

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OBJECTIVE:目的:

- To encourage hotels to deploy their best employees to assist sister hotels 鼓励酒店部署其最佳员工对姐妹酒店提供帮助
- To reward those employees who are asked to work in another property. 奖励那些要求在另一家酒店工作的员工。

APPLICATION:应用:

Hotels experiencing a very busy time or an unusually high profile event may need additional well qualified staff for a limited period of time.

酒店非常繁忙的时候或举行异常高规格的活动时,可能在有限的一段时间内需要更多高素质的员工。

In such cases the General Manager may make a request directly to other group hotels asking the General Manager for personnel assistance and specifying their exact requirements.

在这种情况下,总经理可以直接向其他际酒店提出请求,要求其总经理提供人员协助,并明确规定具体要求。

STATEMENT OF POLICY

政策声明

- 1. Employees who are sent to assist other group hotels during a particularly busy time will receive in addition to their salary a bonus of 25%. This is to recognize the special assistance they have given and the possible hardship involved.
 - 在特别忙碌的时间被派到其他店提供帮助的员工将获得其工资加上**25**%的奖金。这是由于意识到了他们的特别援助和可能的吃苦受累。
- 2. The receiving hotel will pay 25% bonus in cash to the concerned employee(s) before his/her departure. 接收酒店将在有关雇员离开之前以现金形式向其支付25 %的奖金。
- 3. Their salary and related expenses including traveling costs for the duration of their assistance including traveling time is to be charged to the receiving hotel by inter-company account.
 - 他们的工资和相关费用(包括援助期间及旅行时间的差旅费),通过联营公司间往来帐户记入接收酒店。